

No refund /Cancellation is allowed for online payments.

Payment through online payment facility is final no cancellation or refund is available since the money received is credited in the ledger of applicant immediately after a payment is processed.

Hardship Exceptions

Exceptions to the Refund and cancellation policy may be granted for hardship cases at the discretion of the Authority of Jalkal Vibhag.

Transaction Fees/Charges:-

- Transaction fees charged would be borne by customer for any payment made using payment gateway.
- Transaction fees will not be refunded or reversed under any circumstances, including refunds, reversals, chargebacks, or any other reasons.